Testimony of Jay Cafferata, MA, CDE regarding the proposed elimination of section 14 of LCB file No. R016-20

- Deregulation for the sake of eliminating regulations is not in the best interest of the parties the regulations intend to protect. Eliminating regulations that protect a group of people that are identified in statute undermines the law that was created to protect this group.
- Eliminating the entirety of section 14 is more than the requirements for annual training.
- Each section of the regulations from R016-20 needs to be addressed separately if all are intended to be eliminated.
- To eliminate **section 1** means that the training doesn't have to be **provided upon hiring** a person to interact with patients. Cultural competency is **more important for the patient** than some other types of required training by facilities that staff undertake prior to being allowed to perform their job duties like sexual harassment.
- To eliminate **section 2** means that the courses and **their content no longer need approval** from DHHS to meet NRS 449.103 effectively eliminating NRS 449.103 standards.
- To eliminate section 3 eliminates the requirement to prove to HCQC that employees and staff have taken the training at all. There is **nothing to ensure that the training** has been taken on the honor system.
- The rationale for eliminating an entire section of the regulations around cultural competency for licensed healthcare facilities is based on 25 responses out of over 9,000 requests for input. This number is found on the small business impact statement.
- The facilities **are not** the intended protected group of people or patients.
- The law was created to **protect patients**.
- The law requires licensed healthcare facilities to maintain fair and equitable healthcare practices and delivery of healthcare services. There were two bills SB364 and SB470 to provide protection to patients. Both passed and are now the law.
- The law requires facilities to provide this training as the direct result of **PRIOR actions** on the part of licensed healthcare facilities. Allowing them to dictate the content of the training is like allowing the fox to guard the hen house.
- Allowing facilities to undo this law because 25 facilities responded in **contradictory ways** is not reason enough to change the regulations in ANY way. This information is reported on the small business impact statement.
- Of the over 9,000 facilities impacted by these regulations **only .277%** of facilities felt enough "pain" to return the survey these regulations are not the problem.
- The reported extreme financial hardship for the "several" facilities is not sufficient to change the industry as a whole. Poor business decisions on the part of some administrators or owners of facilities should not dictate the industry standards of care or the required education of staff and agents of ALL facilities. **The training is affordable** and accessible NOW.
- I am one of the 3rd party vendors. I offer **discounts** to non-profit facilities (50%), group discounts to larger facilities (for some the training is as low as \$10/person), group discounts for live training, and accommodate many facilities' needs to make it accessible as well as convenient. Other third-party vendors have their own discount systems and training options.
- Currently my training is available in a self-paced version **accessible online** including by smart phone or smart device. It is available in Spanish (pending approval).

- Being self-paced means that the entire 5 hours it takes to complete my online version means that staff and employees have 30 days in which to address this required training (per section 1 proposed to be eliminated). **That is only about an hour a week**.
- To be effective the facilities should be required to provide this training to their staff in a language the staff member understands we know many of the work force in health care are English Language Learners. That would be culturally competent.
- Getting **feedback from the staff** that have taken the training might be helpful as well. I have attached the feedback from the 149 people who have taken my course since January of this year. Everyone is required to fill this out. I have not removed any responses.
- A report that **demonstrates compliance reported to the Board of Health annually** would be relevant information as to the enforcement of the regulations and the law. That report would benefit the state as well as patients and patient advocates.
- What could be changed is the **addition** of the frequency of the training to match the licensed healthcare professionals required CEUs and the **average of that frequency** for personnel of licensed healthcare facilities that are not required to hold a license in Nevada. That would be annually or biannually.
- A regulation around what is included in subsequent training or refresher courses is necessary
 to prevent the repeat of content. Much like Suicide prevention requirements do not allow for the
 repeat of a course more courses need to be available for the "refresher" course.
- <u>It seems the real issue is the approval process</u>. Even though there are course outlines and a specific check list of required content, this seems to be inadequate for the approval process. Specific thresholds and minimum standards of the required content need to be developed much like any course with learning objectives and core requirements that can be quantified and measured. It is no fault of DPBH if people do not follow directions.
- Learning more about why training has failed to be approved needs to be reported from DPBH. Addressing those issues will help modify the approval process. <u>TO BE CLEAR</u> erroneous and false, proselytizing, outdated, inadequate and misinformation are appropriate reasons for a training program to fail. If submissions are judged to include this content it is no fault of **DPBH** that the training content fails to be approved.
- Likewise, learning why a trainer fails to be approved per the clearly defined minimum qualifications is dependent on the trainer that is proposed or submitted to DPBH. It is no fault of DPBH if the trainer put forth does not meet those minimum qualifications.

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Question #1	Response	Question #2 After completing this	Response	Question #3 After completing this	Response
After participating in this training, do you feel more		training, can you name 3		training, can you identify 3	
confident that you can provid	e	social determinants of	community, economics,	elements of a safe and	respect, understanding,
better care?	yes	health?	biasis	welcoming environment?	inclusion
After participating in this		After completing this		After completing this	
training, do you feel more	_	training, can you name 3	D	training, can you identify 3	Dhariad asfata anational
confident that you can provid better care?	e Yes.	social determinants of health?	Poverty, unequal access to health care, stigma.	elements of a safe and welcoming environment?	Physical safety, emotional safety, trust.
After participating in this	103.	After completing this	neatti care, stigina.	After completing this	sarcty, trust.
training, do you feel more		training, can you name 3		training, can you identify 3	
confident that you can provid	e	social determinants of		elements of a safe and	Acceptance, non-bias,
better care?	yes	health?	Gender, race, disability	welcoming environment?	confidentiality
After participating in this		After completing this	Vos Economic Stability	After completing this	Accessible seating
After participating in this training, do you feel more		After completing this training, can you name 3	YesEconomic Stability, Access to Healthcare,	After completing this training, can you identify 3	Accessible seating Information in multiple
confident that you can provid	e	social determinants of	Neighborhood and Built	elements of a safe and	languages
better care?	Absolutely	health?	Environment	welcoming environment?	Identifying pronoun preferences
After participating in this		After completing this		After completing this	
training, do you feel more	•	training, can you name 3	where people are here	training, can you identify 3	
confident that you can provid better care?	e yes	social determinants of health?	where people are born, live, and work	elements of a safe and welcoming environment?	respect, equity, understanding
better care:	yes	nearth:	iive, and work	welcoming environment:	respect, equity, understanding
			Someone's economic and		
			social stability or placement, their education		Have culturally varied
			level, and the access to		magazines and information in
			healthcare, one's race and		offices, watch language, be sure
After participating in this		After completing this	or sexual identity and the	After completing this	to use gender inclusive
training, do you feel more	Always good to get a	training, can you name 3	healthcare provider biases	- ,	language, have equipment that
confident that you can provid		social determinants of	all affect one's determinant		embraces all people and body
better care?	the class.	health?	of health.	welcoming environment?	types. Educate yourself.
					Relevant and helpful reading
After participating in this		After completing this		After completing this	material, signage and forms
training, do you feel more		training, can you name 3	Social context, access to	training, can you identify 3	available in the major languages
confident that you can provid		social determinants of	quality education, and	elements of a safe and	spoken in the area, and
better care? After participating in this	I do	health? After completing this	access to quality healthcare	After completing this	accessible facilities
training, do you feel more		training, can you name 3		training, can you identify 3	
confident that you can provid	e	social determinants of	cultural awareness,	elements of a safe and	
better care?	yes	health?	humility, sensitivity	welcoming environment?	Welcoming, Be kind, Safety
After participating in this		After completing this		After completing this	Getting to know about the
training, do you feel more confident that you can provid	Yes i do i learned some	training, can you name 3	Social and community, Education Access, and	training, can you identify 3 elements of a safe and	Person, acceptance and valuing
better care?	of	health?	Healthcare Acess	welcoming environment?	their choices and not being biased
					3 elements of a welcoming
	Yes, even though there				environment - rainbow flag,
After participating in this	were topics covered in my			After completing this	music other than Christmas
training, do you feel more	social work training, there	training, can you name 3 social determinants of	3 social determinants of health - socioeconomic	training, can you identify 3	music during the holiday season, chairs for people with
confident that you can provid better care?	throughout.	health?	status, age and ability.	elements of a safe and welcoming environment?	all body types.
After participating in this	0	After completing this	,	After completing this	
training, do you feel more		training, can you name 3	Polluted air and water	training, can you identify 3	
confident that you can provid		social determinants of	Language and literacy skills	elements of a safe and	Continue Date: 1 March
better care? After participating in this	Yes I do	health? After completing this	Physical environment	welcoming environment? After completing this	Cautious, Be Kind, Welcoming
training, do you feel more		training, can you name 3		training, can you identify 3	
confident that you can provid	e	social determinants of	mental health safety and	elements of a safe and	
better care?	yes i do	health?	disabilty	welcoming environment?	fun loving caring
After participating in this		After completing this	Healthcare access and	After completing this	non throatening and
training, do you feel more confident that you can provid	٥	training, can you name 3 social determinants of	quality, neighborhood and built environment,	training, can you identify 3 elements of a safe and	non-threatening, non- judgemental, treat them as you
better care?	Yes	health?	economic stability	welcoming environment?	would like to be treated
After participating in this		After completing this	,	After completing this	
training, do you feel more		training, can you name 3		training, can you identify 3	
confident that you can provid		social determinants of	Bias, prejudice,	elements of a safe and	V
better care? After participating in this	Sure	health? After completing this	unwelcoming	welcoming environment? After completing this	Yes
training, do you feel more		training, can you name 3		training, can you identify 3	
confident that you can provid	e	social determinants of		elements of a safe and	
better care?	Yes	health?	everything	welcoming environment?	everything

After participating in this training, do you feel more confident that you can provide better care? After participating in this training, do you feel more confident that you can provide better care? After participating in this training, do you feel more confident that you can provide better care? After participating in this training, do you feel more confident that you can provide better care? After participating in this training, do you feel more confident that you can provide better care? After participating in this training, do you feel more confident that you can provide better care? After participating in this training, do you feel more confident that you can provide better care?	I hope so Yes I do yes Yes I do.	After completing this training, can you name 3 social determinants of health? After completing this training, can you name 3 social determinants of health? After completing this training, can you name 3 social determinants of health? After completing this training, can you name 3 social determinants of health? After completing this training, can you name 3 social determinants of health? After completing this training, can you name 3 social determinants of health? After completing this training, can you name 3 social determinants of health? After completing this training, can you name 3 social determinants of health? After completing this training, can you name 3 social determinants of health?	Yes, I can healthcare acess, health eduction, health equity, social and community context, transportation. Disability weight biased and discrimination Socioeconomic status, education, neighborhood and physical environment	After completing this training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3 elements of a safe and	The right furniture ,friendly, welcoming Avoid violence, judgment, and bias Yes, I can all access for all people. Equality in seating, access, magazines Good signs enough room equal treatment of all patience Easy Communication, creating mutual respect, and making others feel safe and comfortable
After participating in this training, do you feel more confident that you can provide better care? After participating in this training, do you feel more confident that you can provide better care?	Yes good info presented YES I understand better my rights and my responsibilities, and the other people rights and how I can help them , making they feel safe and comfortable and will be	After completing this training, can you name 3 social determinants of health? After completing this training, can you name 3 social determinants of health? After completing this	race, gender, and age Safe housing, transportation, and neighborhoods. Racism, discrimination, and violence. Education, job opportunities, and income. RACE; GENDER; IDENTITY the social determinants of health such as poverty, unequal access to health care, lack of education, stigma, and racism as too: Education, Job	training, can you identify 3 elements of a safe and	Physically safe environments strive to be free of bullying, violence, threats, and harassment. 1. Non-judgmental approach with patient care 2. Positive Attitude 3. Identify specific needs of each individual; One single thing doesn't apply to all 1- physical safety (free of bullying, violence, threats and harassment. 2- emotional safety(allow for individuals to feel and express a range of motions. 3-respect the cultures and religions to celebrate each
After participating in this training, do you feel more confident that you can provide better care? After participating in this training, do you feel more confident that you can provide better care? After participating in this training, do you feel more confident that you can provide confident that you can provide	Yes Yes Yes	health? After completing this training, can you name 3 social determinants of health? After completing this training, can you name 3 social determinants of health? After completing this training, can you name 3 social determinants of health? After completing this training, can you name 3 social determinants of health?	opportunities and income. Mental health Gender identity Weight bias education , employment , and environment. Everything Education, healthcare, and economics	welcoming environment? After completing this training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3 elements of a safe and welcoming environment?	holidays . Being friendly and pass no judgement Asking non bias questions Seeing everyone as a human being versus their appearance don't discriminate , except other peoples beliefs , and dont judge Everything Cleanliness, orderliness, and safety

			environment (like now		
			snowy weather can make it		1) Inclusive holidays (Not just
			harder for someone to use		celebrating Christmas or other
			a wheelchair, how not		major U.S. holidays, but also
			*		• • • • • • • • • • • • • • • • • • • •
			having a safe backyard or		celebrating holidays of other
			playground can prevent		cultures, religions, and
			someone from seeking		communities to ensure
			time outside, or lacking a		everyone feels welcomed and
			safe water source can		celebrated)
			prevent them from healthy		2) Accessibility (Ensuring that
	V 161				
	Yes, I feel more confident		hydration).		there are working elevators,
	that I can provide better		2) The socioeconomic		that there are easy paths for
	care for each of the		status of someone (for		residents to move around,
	residents at my facility.		example, whether or not		putting things like salt and
	With the information I		someone is able to afford		pepper shakers closer to
	have taken about the		medical care or important		residents to ensure it is in easy
			·		'
	importance of concepts		medications).		reach, and being mindful of
	like intersectionality,		3) The education a person		ways to make someone feel
	implicit bias,		grew up with (for example,		safer).
	microaggressions, and		someone that went to		3) Inclusive language and
	equity, I can be more		college is more likely to be		speech (Recognizing that not all
			-		
	aware of my own actions,		employed in a job with		residents will speak English as a
	as well as those around		health benefits, or		first language or even at all, so
After participating in this	me to ensure a better,	After completing this	someone that grew up with	After completing this	providing magazines, menus,
training, do you feel more	more respectful, and	training, can you name 3	limited education may be	training, can you identify 3	and signs in other languages as
confident that you can provide	more empathetic	social determinants of	less informed of their	elements of a safe and	well as using lots of visual cues
better care?	community.	health?	health treatment options).	welcoming environment?	to help convey meaning)
	community.		neatti treatment options).	•	to help convey meaning)
After participating in this		After completing this		After completing this	
training, do you feel more		training, can you name 3		training, can you identify 3	
confident that you can provide		social determinants of	Racism, discrimination, educ	elements of a safe and	Be inclusive be free of violence,
better care?	Yes	health?	ation	welcoming environment?	bullying, threats.
After participating in this		After completing this		After completing this	Appreciation of each other
		training, can you name 3			Keep all discression open and
training, do you feel more				training, can you identify 3	·
confident that you can provide		social determinants of		elements of a safe and	transparent
better care?	yes of course	health?	Income, Wealth, Power	welcoming environment?	Trust your team
After participating in this		After completing this		After completing this	
training, do you feel more		training, can you name 3	socioeconomic status,	training, can you identify 3	friendly and welcoming,
confident that you can provide		social determinants of	education, social support	elements of a safe and	physical and emotional safety,
	yes	health?	networks	welcoming environment?	safe place
After participating in this		After completing this		After completing this	
training, do you feel more		training, can you name 3	Healthcare Access, Health	training, can you identify 3	
confident that you can provide		social determinants of	Literacy,	elements of a safe and	Cultural awareness, identity
	Yes.	health?	demographic/environment		acceptance, bias free zone
Setter dare.		care	demograpme, environment	wereening environment.	acceptance, sias nee zone
After porticipating in this		After completing this		After completing this	Chaire that fit all
After participating in this		After completing this		After completing this	Chairs that fit all
training, do you feel more	Yes. I feel I have a better	training, can you name 3		training, can you identify 3	Magazines in different
confident that you can provide	understanding of cultural	social determinants of		elements of a safe and	languages
better care?	diversity.	health?	Race, gender, religion	welcoming environment?	Information on diverse topics
				-	
					Inclusive of all considering:
					office furniture, space and
After participating in this		After completing this		After completing this	environment; reading materials
training, do you feel more		training, can you name 3		training, can you identify 3	and support offerings, and
confident that you can provide		social determinants of	Gender, social status,	elements of a safe and	recognizing all holidays,
	Yes	health?	ethnicity	welcoming environment?	heritages, and identities.
After participating in this		After completing this		After completing this	
training, do you feel more		training, can you name 3		training, can you identify 3	
confident that you can provide		social determinants of		elements of a safe and	
better care?	Yes	health?	Yes	welcoming environment?	Yes
After participating in this		After completing this	Education, access to	After completing this	
training, do you feel more		training, can you name 3	healthcare,	training, can you identify 3	
confident that you can provide		social determinants of	neighborhood/environmen		
	Vos				Despest training with
better care?	Yes	health?	t	welcoming environment?	Respect, training, culture
				After completing this	
After participating in this		After completing this		, ,	
		training, can you name 3		training, can you identify 3	
After participating in this training, do you feel more			Social, economic and		Mental emotions, physical
After participating in this training, do you feel more confident that you can provide	ves i do	training, can you name 3 social determinants of		training, can you identify 3 elements of a safe and	Mental emotions, physical health. Emergency response
After participating in this training, do you feel more confident that you can provide better care?	yes i do	training, can you name 3 social determinants of health?	Social, economic and environment	training, can you identify 3 elements of a safe and welcoming environment?	Mental emotions, physical health, Emergency response
After participating in this training, do you feel more confident that you can provide better care? After participating in this	yes i do	training, can you name 3 social determinants of health? After completing this		training, can you identify 3 elements of a safe and welcoming environment? After completing this	
After participating in this training, do you feel more confident that you can provide better care? After participating in this training, do you feel more	yes i do	training, can you name 3 social determinants of health? After completing this training, can you name 3		training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3	health, Emergency response
After participating in this training, do you feel more confident that you can provide better care? After participating in this	yes i do	training, can you name 3 social determinants of health? After completing this		training, can you identify 3 elements of a safe and welcoming environment? After completing this	
After participating in this training, do you feel more confident that you can provide better care? After participating in this training, do you feel more	yes i do na	training, can you name 3 social determinants of health? After completing this training, can you name 3		training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3	health, Emergency response
After participating in this training, do you feel more confident that you can provide better care? After participating in this training, do you feel more confident that you can provide better care?		training, can you name 3 social determinants of health? After completing this training, can you name 3 social determinants of health?	environment	training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3 elements of a safe and welcoming environment?	health, Emergency response
After participating in this training, do you feel more confident that you can provide better care? After participating in this training, do you feel more confident that you can provide better care? After participating in this		training, can you name 3 social determinants of health? After completing this training, can you name 3 social determinants of health? After completing this	environment	training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3 elements of a safe and welcoming environment? After completing this	health, Emergency response
After participating in this training, do you feel more confident that you can provide better care? After participating in this training, do you feel more confident that you can provide better care? After participating in this training, do you feel more		training, can you name 3 social determinants of health? After completing this training, can you name 3 social determinants of health? After completing this training, can you name 3	environment	training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3	health, Emergency response
After participating in this training, do you feel more confident that you can provide better care? After participating in this training, do you feel more confident that you can provide better care? After participating in this training, do you feel more confident that you can provide	na	training, can you name 3 social determinants of health? After completing this training, can you name 3 social determinants of health? After completing this training, can you name 3 social determinants of	environment na Education, socioeconomic	training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3 elements of a safe and	health, Emergency response na Place to sit, nondenominational
After participating in this training, do you feel more confident that you can provide better care? After participating in this training, do you feel more confident that you can provide better care? After participating in this training, do you feel more		training, can you name 3 social determinants of health? After completing this training, can you name 3 social determinants of health? After completing this training, can you name 3	environment	training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3	health, Emergency response
After participating in this training, do you feel more confident that you can provide better care? After participating in this training, do you feel more confident that you can provide better care? After participating in this training, do you feel more confident that you can provide	na	training, can you name 3 social determinants of health? After completing this training, can you name 3 social determinants of health? After completing this training, can you name 3 social determinants of	environment na Education, socioeconomic	training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3 elements of a safe and	health, Emergency response na Place to sit, nondenominational

environment (like how

	After participating in this		After completing this		After completing this	
1	training, do you feel more		training, can you name 3		training, can you identify 3	
	confident that you can provide		social determinants of		elements of a safe and	
		voc	health?	V0.77		abc
		yes		хух	welcoming environment?	
	After participating in this		After completing this		After completing this	Larger waiting room for
1	training, do you feel more		training, can you name 3	economic stability ,	training, can you identify 3	patients , reading matieials for
	confident that you can provide		social determinants of	healthcare access, and	elements of a safe and	all cultures , and all size
	better care?	absolutely	health?	education	welcoming environment?	matireals
	After participating in this	•	After completing this	Education Social &	After completing this	
			· · · · ·			
	training, do you feel more		training, can you name 3	community context	training, can you identify 3	
	confident that you can provide		social determinants of	neighborhood &	elements of a safe and	Friendly comfortable clear or
	better care?	Yes	health?	environmental	welcoming environment?	wide walkways
	After participating in this		After completing this		After completing this	
	training, do you feel more		training, can you name 3		training, can you identify 3	
	confident that you can provide		social determinants of	Transportation, nutrition,	elements of a safe and	Screenings, signs and posters,
		Absolutolu				
		Absolutely	health?	income	welcoming environment?	language
	After participating in this		After completing this		After completing this	
1	training, do you feel more		training, can you name 3		training, can you identify 3	
	confident that you can provide		social determinants of		elements of a safe and	
		yes	health?	yes	welcoming environment?	yes
		yes		yes	-	yes
	After participating in this		After completing this		After completing this	
1	training, do you feel more		training, can you name 3		training, can you identify 3	
	confident that you can provide		social determinants of	Education, economic	elements of a safe and	
	better care?	Yes	health?	status, neighborhood	welcoming environment?	Accessible, comfortable, safe
	After participating in this		After completing this	, , ,	After completing this	
			· · · · ·			
	training, do you feel more		training, can you name 3		training, can you identify 3	
	confident that you can provide		social determinants of		elements of a safe and	
	better care?	yup	health?	everything	welcoming environment?	everytihng
	After participating in this		After completing this		After completing this	Varity of books, magazines from
			· · · · ·	Environments where		·
	training, do you feel more		training, can you name 3	Environments where	training, can you identify 3	different cultures, Comfortable
	confident that you can provide		social determinants of	people are born, live, learn,	elements of a safe and	seating, & rainbow flag to make
	better care?	Very much so!	health?	work, play, and worship.	welcoming environment?	LGBTQIA feel safe.
		Yes, I feel more confident				
			After completing this	Social And community	After completing this	
	After participating in this	that I can provide better	After completing this	Social And community	After completing this	Coop your anying mont have
1	After participating in this training, do you feel more	that I can provide better care and I learned a lot	training, can you name 3	context, healthcare access,	training, can you identify 3	Scan your environment, have
1	After participating in this	that I can provide better care and I learned a lot	· · · · ·	·		Scan your environment, have signs and posters, have easy to
1	After participating in this training, do you feel more	that I can provide better care and I learned a lot	training, can you name 3	context, healthcare access,	training, can you identify 3	•
1	After participating in this training, do you feel more confident that you can provide better care?	that I can provide better care and I learned a lot	training, can you name 3 social determinants of health?	context, healthcare access, education access and	training, can you identify 3 elements of a safe and welcoming environment?	signs and posters, have easy to
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After participating in this training, do you feel more confident that you can provide		After completing this training, can you name 3 social determinants of	economic stability, education access and equality, health care	After completing this training, can you identify 3 elements of a safe and	incorporate living, make space fun and cheerful,provide comfortable chairs, different
better care?	yes	health?	access.	welcoming environment?	magazines
					Making the working
	Yes I feel more confident about myself, my				environment more welcoming by putting signs and posts in different languages, Making rooms for patients comfortable around the area, respectively
After participating in this	attitudes towards my	After completing this		After completing this	minds about the things we do in
training, do you feel more confident that you can provide	patients and to treat them	training, can you name 3 social determinants of	Stigmatized, Disability and Discrimination amounts	training, can you identify 3 elements of a safe and	the office, like pictures for a holiday coming up, or music
better care?	as well!!	health?	peoples.	welcoming environment?	playing in the background etc?
After participating in this		After completing this		After completing this	
training, do you feel more confident that you can provide	2	training, can you name 3 social determinants of		training, can you identify 3 elements of a safe and	
better care?	Yes	health?	Yes	welcoming environment?	Yes
After participating in this		After completing this	Economic Stability. Education Access and	After completing this	
training, do you feel more		training, can you name 3 social determinants of	Quality.	training, can you identify 3	
confident that you can provide better care?	Absolutely	health?	Health Care Access and Quality.	elements of a safe and welcoming environment?	Friendly. Diversity. Respect.
After participating in this training, do you feel more		After completing this training, can you name 3		After completing this training, can you identify 3	Receptive to information;
confident that you can provide		social determinants of	Disability CCC senden	elements of a safe and	empathetic listening; open to all
better care? After participating in this	Yes	health? After completing this	Disability, SES, gender	welcoming environment? After completing this	views
training, do you feel more		training, can you name 3 social determinants of	They are the conditions in	training, can you identify 3	Despet communication along
confident that you can provide better care?	Yes.	health?	which people are born, grow, live	elements of a safe and welcoming environment?	Respect, communication, clean as well as safe environment.
					You need to have magazines
	Yes, I do feel that I am		Quality of Healthcare,		that accommodate all people. Have music that accommodates
After participating in this	more aware of how, me	After completing this	Quality of Healthcare, Economic Stability, and	After completing this	Have music that accommodates all cultures in your office.
After participating in this training, do you feel more confident that you can provide	more aware of how, me as a healthcare worker,	After completing this training, can you name 3 social determinants of		training, can you identify 3	Have music that accommodates
training, do you feel more	more aware of how, me as a healthcare worker,	training, can you name 3	Economic Stability, and Access to quality	training, can you identify 3	Have music that accommodates all cultures in your office. Make sure you approaching everyone that enter your office with respect.
training, do you feel more confident that you can provide	more aware of how, me as a healthcare worker, should treat people of all	training, can you name 3 social determinants of	Economic Stability, and Access to quality healthcare for all culture of people.	training, can you identify 3 elements of a safe and	Have music that accommodates all cultures in your office. Make sure you approaching everyone that enter your office with respect. Making sure appropriate and relevant information or in
training, do you feel more confident that you can provide	more aware of how, me as a healthcare worker, should treat people of all	training, can you name 3 social determinants of	Economic Stability, and Access to quality healthcare for all culture of	training, can you identify 3 elements of a safe and	Have music that accommodates all cultures in your office. Make sure you approaching everyone that enter your office with respect. Making sure appropriate and
training, do you feel more confident that you can provide better care? After participating in this training, do you feel more	more aware of how, me as a healthcare worker, should treat people of all walks of life.	training, can you name 3 social determinants of health? After completing this training, can you name 3	Economic Stability, and Access to quality healthcare for all culture of people. Quality and assess to healthcare Socioeconomic status	training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3	Have music that accommodates all cultures in your office. Make sure you approaching everyone that enter your office with respect. Making sure appropriate and relevant information or in brochures Magazines in different languages
training, do you feel more confident that you can provide better care? After participating in this	more aware of how, me as a healthcare worker, should treat people of all walks of life.	training, can you name 3 social determinants of health? After completing this	Economic Stability, and Access to quality healthcare for all culture of people. Quality and assess to healthcare	training, can you identify 3 elements of a safe and welcoming environment? After completing this	Have music that accommodates all cultures in your office. Make sure you approaching everyone that enter your office with respect. Making sure appropriate and relevant information or in brochures Magazines in different
training, do you feel more confident that you can provide better care? After participating in this training, do you feel more confident that you can provide better care? After participating in this	more aware of how, me as a healthcare worker, should treat people of all walks of life.	training, can you name 3 social determinants of health? After completing this training, can you name 3 social determinants of health? After completing this	Economic Stability, and Access to quality healthcare for all culture of people. Quality and assess to healthcare Socioeconomic status Race/ethnicity	training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3 elements of a safe and welcoming environment? After completing this	Have music that accommodates all cultures in your office. Make sure you approaching everyone that enter your office with respect. Making sure appropriate and relevant information or in brochures Magazines in different languages Signs and posters are in
training, do you feel more confident that you can provide better care? After participating in this training, do you feel more confident that you can provide better care?	more aware of how, me as a healthcare worker, e should treat people of all walks of life. Yes	training, can you name 3 social determinants of health? After completing this training, can you name 3 social determinants of health?	Economic Stability, and Access to quality healthcare for all culture of people. Quality and assess to healthcare Socioeconomic status Race/ethnicity	training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3 elements of a safe and welcoming environment?	Have music that accommodates all cultures in your office. Make sure you approaching everyone that enter your office with respect. Making sure appropriate and relevant information or in brochures Magazines in different languages Signs and posters are in
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training, do you feel more confident that you can provide better care? After participating in this training, do you feel more confident that you can provide better care? After participating in this training, do you feel more confident that you can provide that you can provide that you can provide confident that you can provide	more aware of how, me as a healthcare worker, e should treat people of all walks of life. Yes	training, can you name 3 social determinants of health? After completing this training, can you name 3 social determinants of health? After completing this training, can you name 3 social determinants of	Economic Stability, and Access to quality healthcare for all culture of people. Quality and assess to healthcare Socioeconomic status Race/ethnicity Sexual orientation	training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3 elements of a safe and	Have music that accommodates all cultures in your office. Make sure you approaching everyone that enter your office with respect. Making sure appropriate and relevant information or in brochures Magazines in different languages Signs and posters are in different languages
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training, do you feel more confident that you can provide better care? After participating in this training, do you feel more confident that you can provide better care? After participating in this training, do you feel more confident that you can provide better care? After participating in this training, do you feel more confident that you can provide better care? After participating in this training, do you feel more confident that you can provide better care? After participating in this training, do you feel more confident that you can provide better care? After participating in this training, do you feel more	more aware of how, me as a healthcare worker, e should treat people of all walks of life. Yes Interesting Yes yes	training, can you name 3 social determinants of health? After completing this training, can you name 3 social determinants of health? After completing this training, can you name 3 social determinants of health? After completing this training, can you name 3 social determinants of health? After completing this training, can you name 3 social determinants of health? After completing this training, can you name 3 social determinants of health? After completing this training, can you name 3 social determinants of health?	Economic Stability, and Access to quality healthcare for all culture of people. Quality and assess to healthcare Socioeconomic status Race/ethnicity Sexual orientation Interesting Transportation Racism Education Social Environment A persons individual behavior transportation, physical environment,	training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3	Have music that accommodates all cultures in your office. Make sure you approaching everyone that enter your office with respect. Making sure appropriate and relevant information or in brochures Magazines in different languages Signs and posters are in different languages Interesting Non biases Inclusive Actively researching to help better understand people not like you. Respect Communication
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training, do you feel more confident that you can provide better care? After participating in this training, do you feel more confident that you can provide better care? After participating in this training, do you feel more confident that you can provide better care? After participating in this training, do you feel more confident that you can provide better care? After participating in this training, do you feel more confident that you can provide better care? After participating in this training, do you feel more confident that you can provide better care? After participating in this training, do you feel more confident that you can provide better care? After participating in this training, do you feel more confident that you can provide better care? After participating in this	more aware of how, me as a healthcare worker, e should treat people of all walks of life. Yes Interesting Yes yes	training, can you name 3 social determinants of health? After completing this training, can you name 3 social determinants of health? After completing this training, can you name 3 social determinants of health? After completing this training, can you name 3 social determinants of health? After completing this training, can you name 3 social determinants of health? After completing this training, can you name 3 social determinants of health? After completing this training, can you name 3 social determinants of health? After completing this training, can you name 3 social determinants of health? After completing this	Economic Stability, and Access to quality healthcare for all culture of people. Quality and assess to healthcare Socioeconomic status Race/ethnicity Sexual orientation Interesting Transportation Racism Education Social Environment Physical Environment A persons individual behavior transportation, physical environment,	training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3 elements of a safe and welcoming environment? After completing this	Have music that accommodates all cultures in your office. Make sure you approaching everyone that enter your office with respect. Making sure appropriate and relevant information or in brochures Magazines in different languages Signs and posters are in different languages Interesting Non biases Inclusive Actively researching to help better understand people not like you. Respect Communication Keep a clean campus and safe
training, do you feel more confident that you can provide better care? After participating in this training, do you feel more confident that you can provide better care? After participating in this training, do you feel more confident that you can provide better care? After participating in this training, do you feel more confident that you can provide better care? After participating in this training, do you feel more confident that you can provide better care? After participating in this training, do you feel more confident that you can provide better care? After participating in this training, do you feel more confident that you can provide better care?	more aware of how, me as a healthcare worker, e should treat people of all walks of life. Yes Interesting Yes Absolutely	training, can you name 3 social determinants of health? After completing this training, can you name 3 social determinants of health? After completing this training, can you name 3 social determinants of health? After completing this training, can you name 3 social determinants of health? After completing this training, can you name 3 social determinants of health? After completing this training, can you name 3 social determinants of health? After completing this training, can you name 3 social determinants of health?	Economic Stability, and Access to quality healthcare for all culture of people. Quality and assess to healthcare Socioeconomic status Race/ethnicity Sexual orientation Interesting Transportation Racism Education Social Environment Physical Environment A persons individual behavior transportation, physical environment,	training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3 elements of a safe and welcoming environment?	Have music that accommodates all cultures in your office. Make sure you approaching everyone that enter your office with respect. Making sure appropriate and relevant information or in brochures Magazines in different languages Signs and posters are in different languages Interesting Non biases Inclusive Actively researching to help better understand people not like you. Respect Communication Keep a clean campus and safe

After participating in this		After completing this		After completing this	
training, do you feel more		training, can you name 3		training, can you identify 3	
confident that you can provide		social determinants of	Education, environment,	elements of a safe and	Respect, privacy, environment
better care?	Yes.	health?	income level.	welcoming environment?	(seating, reading material)
After participating in this		After completing this		After completing this	
training, do you feel more		training, can you name 3		training, can you identify 3	
confident that you can provide		social determinants of		elements of a safe and	
better care?	Yes	health?	Not off the top of my head	welcoming environment?	Be supportive
After participating in this		After completing this		After completing this	
training, do you feel more		training, can you name 3		training, can you identify 3	uniqueness in valued, respected
confident that you can provide		social determinants of	poverty, unequal access to	elements of a safe and	and supported through
better care?	yes	health?	health care, stigma	welcoming environment?	opportunities and interaction.
After participating in this	,	After completing this	e ee, ege	After completing this	
training, do you feel more		training, can you name 3		training, can you identify 3	
confident that you can provide		social determinants of		elements of a safe and	a
better care?	a	health?	a	welcoming environment?	u
After participating in this	u	After completing this	u	After completing this	
training, do you feel more		training, can you name 3		training, can you identify 3	
confident that you can provide		social determinants of		elements of a safe and	
better care?	Yes	health?	Health care unfair bias	welcoming environment?	Signs, Rainbow flag welcome
After participating in this	163		rieatti care ullian bias	•	Signs, Nambow mag welcome
		After completing this		After completing this	
training, do you feel more		training, can you name 3	stianes social identity	training, can you identify 3	information reading meterial
confident that you can provide		social determinants of	stigma social identity	elements of a safe and	information, reading material,
better care?	yes	health?	microaggressions	welcoming environment?	patient needs
After participating in this		After completing this		After completing this	
training, do you feel more		training, can you name 3		training, can you identify 3	
confident that you can provide		social determinants of		elements of a safe and	
better care?	Yes I do.	health?	Yes I can	welcoming environment?	Yes I can
					Eliminating biased opinions
After participating in this		After completing this		After completing this	Getting familiar with other
training, do you feel more		training, can you name 3		training, can you identify 3	cultures
confident that you can provide		social determinants of	Racism, sexism, public	elements of a safe and	Giving more options for people
better care?	Yes	health?	safety comcerns	welcoming environment?	with different beliefs
			Social and economic		
			environment, the physical		
After participating in this		After completing this	environment, and the	After completing this	Friendly.
After participating in this training, do you feel more		After completing this training, can you name 3		After completing this training, can you identify 3	Friendly. Respect.
training, do you feel more			environment, and the	, -	•
	yes	training, can you name 3	environment, and the person's individual	training, can you identify 3 elements of a safe and	Respect.
training, do you feel more confident that you can provide better care?		training, can you name 3 social determinants of health?	environment, and the person's individual characteristics and	training, can you identify 3 elements of a safe and welcoming environment?	Respect. Clean and Safe.
training, do you feel more confident that you can provide better care? After participating in this		training, can you name 3 social determinants of health? After completing this	environment, and the person's individual characteristics and	training, can you identify 3 elements of a safe and welcoming environment? After completing this	Respect. Clean and Safe.
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After participating in this training, do you feel more confident that you can provide better care?	yes i do	After completing this training, can you name 3 social determinants of health?	socio economic ,physical envirment	After completing this training, can you identify 3 elements of a safe and welcoming environment?	yes
After participating in this training, do you feel more confident that you can provide better care? After participating in this	I do, it gave me a better understanding on how a variety of things can change your perspective in regards to patient care and how you interact.	After completing this training, can you name 3 social determinants of health? After completing this	Employment, Education and Neighborhood	After completing this training, can you identify 3 elements of a safe and welcoming environment? After completing this	Thinking family friendly, Respect, and Making Communication Easy
training, do you feel more confident that you can provide better care? After participating in this	yes I am more confident	training, can you name 3 social determinants of health? After completing this	Mobility , Education and Environmental conditions	training, can you identify 3 elements of a safe and welcoming environment? After completing this	safe housing transportation and neighborhoods
training, do you feel more confident that you can provide better care? After participating in this	yes	training, can you name 3 social determinants of health? After completing this	religion disability ethnicity, nationality social support networks	training, can you identify 3 elements of a safe and welcoming environment? After completing this	treated equal disability accessibility no discrimination
training, do you feel more confident that you can provide better care?	yes i do	training, can you name 3 social determinants of health?	socioeconomic status Neighborhood and physical environment health care access &	training, can you identify 3 elements of a safe and welcoming environment?	make communication easy make the environment friendly respect genders/religion
After participating in this training, do you feel more confident that you can provide better care?	yes	After completing this training, can you name 3 social determinants of health?	quality economic stability social & community context	After completing this training, can you identify 3 elements of a safe and welcoming environment?	avoid stereotypes educate yourself be inclusive
After participating in this training, do you feel more confident that you can provide better care? After participating in this	Yes definitely.	After completing this training, can you name 3 social determinants of health? After completing this	socioeconomic, education, physical environment.	After completing this training, can you identify 3 elements of a safe and welcoming environment? After completing this	recognize ,evaluateand physical safety
training, do you feel more confident that you can provide		training, can you name 3 social determinants of		training, can you identify 3 elements of a safe and	
better care?	yes	health?	yes	welcoming environment?	yes
After participating in this training, do you feel more confident that you can provide better care? After participating in this training, do you feel more confident that you can provide better care?	yes Yes, knowing how each individual is different from others will help us interact with that person and make their stay as comfortable as possible, avoiding any conflict due to misunderstanding of	health?	Implicit and explicit bias Microaggressions whether consciously or not is to be avoided LGBTQIA individuals should be respected for who they	welcoming environment? After completing this	Being aware of each persons culture Being aware of their social values Being aware of what and how they want to be helped. scan the environment safe sex screening
After participating in this training, do you feel more confident that you can provide better care? After participating in this training, do you feel more confident that you can provide	yes Yes, knowing how each individual is different from others will help us interact with that person and make their stay as comfortable as possible, avoiding any conflict due to misunderstanding of ones culture and social values.	health? After completing this training, can you name 3 social determinants of health? After completing this training, can you name 3 social determinants of	Implicit and explicit bias Microaggressions whether consciously or not is to be avoided LGBTQIA individuals should be respected for who they are as well as persons with disabilities. physical environment Education	After completing this training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3 elements of a safe and	Being aware of each persons culture Being aware of their social values Being aware of what and how they want to be helped. scan the environment safe sex
After participating in this training, do you feel more confident that you can provide better care? After participating in this training, do you feel more confident that you can provide	yes Yes, knowing how each individual is different from others will help us interact with that person and make their stay as comfortable as possible, avoiding any conflict due to misunderstanding of ones culture and social values. Yes i do very helpful Yes, I do feel like I am more confident in providing better care as I am more aware that there are many backgrounds and communities out	health? After completing this training, can you name 3 social determinants of health? After completing this training, can you name 3 social determinants of	Implicit and explicit bias Microaggressions whether consciously or not is to be avoided LGBTQIA individuals should be respected for who they are as well as persons with disabilities. physical environment Education	After completing this training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3 elements of a safe and welcoming environment?	Being aware of each persons culture Being aware of their social values Being aware of what and how they want to be helped. scan the environment safe sex screening

confident that you can provide better care? After participating in this training, do you feel more confident that you can provide better care? After participating in this training, do you feel more confident that you can provide	Yes I do, I feel as if I have learned a lot during this course / training. With learning and more understanding then I did before, I feel as if I can do better and catch myself if I say the wrong pronoun or something else culturally. Yes	After completing this training, can you name 3 social determinants of health? After completing this training, can you name 3 social determinants of health? After completing this training, can you name 3 social determinants of health?	I would say Life Style , Environment , and Genetics. education, employment and social support networks Socioeconomic status, education, and physical environment.	After completing this training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3 elements of a safe and welcoming environment?	Kind attitude, welcoming structures for everyone to be and feel welcome, and considerate tools. respect, inclusions, communication Cultural and linguistic competence, safety signs, informational pamphlets.
	you Good Class Yes, I can be more sensitive and aware if	After completing this training, can you name 3 social determinants of health? After completing this training, can you name 3 social determinants of health?	Age , Gender and social economic class Social awareness, disability awareness and cultural awareness	After completing this training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3 elements of a safe and welcoming environment?	signs and posters, health screening and holidays Inclusion of holiday, religious and people incorporate living colorful and beautiful items such as fish
After participating in this training, do you feel more confident that you can provide better care?	yes i do	After completing this training, can you name 3 social determinants of health?	the conditions in which people are born grow live work and age they include factors like socioeconmic status education neighborhood and physical environment	After completing this training, can you identify 3 elements of a safe and welcoming environment?	tanks and plants make the space fun and cheerful by using murals paintings and drawing provide comfortable chair rather than folding or hardback chairs
confident that you can provide better care?	Yes! I can now provide better service to our clients and residents. Yes, I feel that i can make	After completing this training, can you name 3 social determinants of health?	Adequate housing, poverty, access to medical care.	After completing this training, can you identify 3 elements of a safe and welcoming environment?	Comfortable/inclusive furniture, many languages, appropriate and informative signs/posters/brochures, etc.
After participating in this training, do you feel more confident that you can provide better care? After participating in this training, do you feel more confident that you can provide better care? After participating in this	others feel more respected and	After completing this training, can you name 3 social determinants of health? After completing this training, can you name 3 social determinants of health? After completing this	social , economic and education	After completing this training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3 elements of a safe and welcoming environment? After completing this	Place for everyone to sit. No offensive jokes. Respecting other beliefs.
training, do you feel more confident that you can provide better care?	Oh yes this has been very informative thank you	training, can you name 3 social determinants of health?	All the above	training, can you identify 3 elements of a safe and welcoming environment?	All the above
After participating in this training, do you feel more confident that you can provide better care? After participating in this training, do you feel more confident that you can provide	Yew Yes	After completing this training, can you name 3 social determinants of health? After completing this training, can you name 3 social determinants of health? After completing this training, can you name 3 social determinants of	Socioeconomic status, Education, Employment, Neighborhoods, Environment Bias, racial profiling, weight discrimination economic, education,	welcoming environment? After completing this training, can you identify 3 elements of a safe and	Understand the patient's perspective, Having relevant and appropriate health information available, Acommodating other's holidays and celebrations education, identification, communication
better care?	yes	health?	healthcare access	welcoming environment?	fun, kid space, confortable chair

After participating in this		After completing this		After completing this	
training, do you feel more		training, can you name 3		training, can you identify 3	
confident that you can provid	2	social determinants of		elements of a safe and	cultural respect, cleanliness,
better care?	absolutely i do	health?	gender, race, ethnicity	welcoming environment?	courtesy
After participating in this		After completing this		After completing this	
training, do you feel more		training, can you name 3		training, can you identify 3	
confident that you can provid	2	social determinants of	Education, job	elements of a safe and	Think Family, Friendly, And
better care?	Yes	health?	opportunities, and income	welcoming environment?	respect
After participating in this		After completing this		After completing this	
training, do you feel more		training, can you name 3		training, can you identify 3	
confident that you can provid		social determinants of	Education , money ,	elements of a safe and	Inclusion, no judgement or bias
better care?	Yes	health?	environment	welcoming environment?	, provide comfortable seating
			Drug and device of the		
After participating in this		After completing this	manufacturers	After completing this	
training, do you feel more		training, can you name 3	Hospital and health	training, can you identify 3	
confident that you can provid		social determinants of	services	elements of a safe and	physical safetyclean and
better care?	yes i do	health?	Health insurers	welcoming environment?	remove
After participating in this training, do you feel more		After completing this training, can you name 3		After completing this training, can you identify 3	
confident that you can provid	2	social determinants of	education, geographical	elements of a safe and	respect, friendliness and make
better care?	most definitely!	health?	location and housing	welcoming environment?	communication easy
better cure.	most definitely.	neutin.	location and nodsing	welcoming environment.	communication casy
After participating in this	Yes, I do and confident to	After completing this		After completing this	
After participating in this	deal with my residents	After completing this		After completing this	soon the environment relevant
training, do you feel more confident that you can provid	and everyone in the	training, can you name 3 social determinants of	Paca gondor identity	training, can you identify 3	scan the environment, relevant and appropriate health
better care?	respect and consideration.		Race, gender identity, culture	elements of a safe and welcoming environment?	information, signs and posters
After participating in this	respect and consideration.	After completing this	culture	After completing this	information, signs and posters
training, do you feel more		training, can you name 3		training, can you identify 3	
confident that you can provid	I learned a lot from this	social determinants of		elements of a safe and	friendly . enviromenthow you
better care?	.Thank you.	health?	weight, bloode psi ,feelings	welcoming environment?	speak
After participating in this	,	After completing this		After completing this	·
training, do you feel more		training, can you name 3		training, can you identify 3	
confident that you can provid	2	social determinants of		elements of a safe and	
better care?	yes	health?	yes	welcoming environment?	yes
After participating in this		After completing this		After completing this	
training, do you feel more		training, can you name 3		training, can you identify 3	
training, do you feel more confident that you can provid	2	training, can you name 3 social determinants of	Weather, roads,	training, can you identify 3 elements of a safe and	
	YES		Weather, roads, transportation		Brochures , flags , always ask
confident that you can provid	YES Yes, the content was	social determinants of		elements of a safe and	
confident that you can provid better care?	YES Yes, the content was actually better than I	social determinants of health?		elements of a safe and welcoming environment?	asking questions that aren't
confident that you can provid better care? After participating in this	YES Yes, the content was actually better than I expected and was very	social determinants of health? After completing this		elements of a safe and welcoming environment? After completing this	asking questions that aren't judgemental, listening, and
confident that you can provid better care? After participating in this training, do you feel more	YES Yes, the content was actually better than I expected and was very thorough with good	social determinants of health? After completing this training, can you name 3		elements of a safe and welcoming environment? After completing this training, can you identify 3	asking questions that aren't judgemental, listening, and including the
confident that you can provid better care? After participating in this training, do you feel more confident that you can provid	YES Yes, the content was actually better than I expected and was very thorough with good examples throughout the	social determinants of health? After completing this training, can you name 3 social determinants of	transportation	elements of a safe and welcoming environment? After completing this training, can you identify 3 elements of a safe and	asking questions that aren't judgemental, listening, and including the age/gender/sex/religion &
confident that you can provid better care? After participating in this training, do you feel more	YES Yes, the content was actually better than I expected and was very thorough with good	social determinants of health? After completing this training, can you name 3		elements of a safe and welcoming environment? After completing this training, can you identify 3	asking questions that aren't judgemental, listening, and including the
confident that you can provid better care? After participating in this training, do you feel more confident that you can provid	YES Yes, the content was actually better than I expected and was very thorough with good examples throughout the	social determinants of health? After completing this training, can you name 3 social determinants of	transportation	elements of a safe and welcoming environment? After completing this training, can you identify 3 elements of a safe and	asking questions that aren't judgemental, listening, and including the age/gender/sex/religion &
confident that you can provid better care? After participating in this training, do you feel more confident that you can provid	YES Yes, the content was actually better than I expected and was very thorough with good examples throughout the	social determinants of health? After completing this training, can you name 3 social determinants of	transportation	elements of a safe and welcoming environment? After completing this training, can you identify 3 elements of a safe and	asking questions that aren't judgemental, listening, and including the age/gender/sex/religion & other aspects needed for care
confident that you can provid better care? After participating in this training, do you feel more confident that you can provid better care? After participating in this training, do you feel more	YES Yes, the content was actually better than I expected and was very thorough with good examples throughout the lessons.	social determinants of health? After completing this training, can you name 3 social determinants of health?	transportation	elements of a safe and welcoming environment? After completing this training, can you identify 3 elements of a safe and welcoming environment?	asking questions that aren't judgemental, listening, and including the age/gender/sex/religion & other aspects needed for care look at surroundings and see if
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training, do you feel more confident that you can provide better care? After participating in this	my practice I've always tried to treat	After completing this training, can you name 3 social determinants of health? After completing this training, can you name 3 social determinants of health?	neighborhood/enviroment, access to health care, social community Health		safety, empathy, and trust Safe & Welcoming
After participating in this training, do you feel more confident that you can provide		After completing this training, can you name 3 social determinants of health?	Some social determinants of health are poverty, lack of education, stigma, and racism.	After completing this training, can you identify 3 elements of a safe and welcoming environment?	Comfortable seating, layout, and accommodation for wheelchairs, relevant and appropriate health information and brochures, signage and posters, and providing information in different languages.
After participating in this training, do you feel more confident that you can provide better care? After participating in this training, do you feel more confident that you can provide better care? After participating in this training, do you feel more confident that you can provide	were not. yes, i feel more	After completing this training, can you name 3 social determinants of health? After completing this training, can you name 3 social determinants of health? After completing this training, can you name 3 social determinants of health?	Enviroment, Education and Support systems socioeconomic status, environment and income	After completing this training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3 elements of a safe and welcoming environment?	Diversity , Respect and Kindness. Having many different things that show that you welcome all people from different walks of life. Respect, life style and atmosphere Accessibility, language and education
After participating in this training, do you feel more confident that you can provide	Yes, I feel that this training covered a variety of subjects with an appropriate amount of depth.	After completing this training, can you name 3 social determinants of health? After completing this training, can you name 3 social determinants of	Economic status, discrimination, and culture.	After completing this training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3 elements of a safe and	Recognizing a patient's potential past trauma, providing relevant and appropriate information, and providing information in a variety of lanuages. Appreciation of a safe and welcoming enveloment Keep all discression open ans transparent
better care? After participating in this training, do you feel more confident that you can provide	yes Yes.	health? After completing this training, can you name 3 social determinants of health?	Income, Wealth Socioeconomic status, education, neighborhood and physical environment, employment, and social support networks, as well as access to health care, etc	welcoming environment? After completing this training, can you identify 3 elements of a safe and welcoming environment?	Offer service to others. Have seats available for all. Ask to be part of.
After participating in this training, do you feel more confident that you can provide better care? After participating in this training, do you feel more confident that you can provide	Yes i do yes yes	After completing this training, can you name 3 social determinants of health? After completing this training, can you name 3 social determinants of health? After completing this training, can you name 3 social determinants of health? After completing this training, can you name 3 social determinants of health?	Safe and Welcoming Environment, children, yes sexual orientation, economic status, and, culture	After completing this training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3 elements of a safe and welcoming environment? After completing this training, can you identify 3	Think Family. Friendly. Embed. Respect. Keep the. Campus Clean. and Safe. Make. Communication. Easy. no judgments, everyone included,, nobody alone nondiscriminating, respectful, fair
confident that you can provide		social determinants of	enviromental, economic,	elements of a safe and	new policy to include everyone.

After participating in this		After completing this	living conditions	After completing this	Create a warm and inviting
training, do you feel more		training, can you name 3	lack of nutrition	training, can you identify 3	atmosphere
confident that you can provide		social determinants of	lack of access to health	elements of a safe and	layout and appearance
better care?	yes	health?	care	welcoming environment?	building initial trust and rapport
After participating in this		After completing this		After completing this	
training, do you feel more		training, can you name 3		training, can you identify 3	
confident that you can provide		social determinants of	Education, socioeconomic	elements of a safe and	safer sex, screening, and
better care?	Yes	health?	status, social support	welcoming environment?	language
After participating in this		After completing this	Safe housing and	After completing this	
training, do you feel more		training, can you name 3	transportation	training, can you identify 3	Scan the environment
confident that you can provide		social determinants of	Education access	elements of a safe and	Appropriate Health info
better care?	Yes, I do.	health?	Economic stability	welcoming environment?	Screenings
After participating in this		After completing this		After completing this	
training, do you feel more		training, can you name 3		training, can you identify 3	Putting notes up on the wall
confident that you can provide		social determinants of	Race, transgender, and	elements of a safe and	putting poster boards up and
better care?	Yes I do	health?	differences	welcoming environment?	putting colorful pictures up
After participating in this		After completing this	Economic stability, physical	After completing this	Clean, Well lit, and having a
training, do you feel more		training, can you name 3	environment and	training, can you identify 3	greeter or ensuring that staff is
confident that you can provide		social determinants of	neighborhood,and	elements of a safe and	asking if people need help
better care?	Yes	health?	education.	welcoming environment?	getting around.
			Socioeconomic conditions,		
After participating in this		After completing this	such as income level	After completing this	
training, do you feel more		training, can you name 3	Job opportunities and	training, can you identify 3	
confident that you can provide		social determinants of	access to job training	elements of a safe and	Physical, emotional and
better care?	Yes.	health?	Food Insecurity.	welcoming environment?	mentally safety.
	YES I FEEL THAT I HAVE				
	BEEN GIVEN MORE				
	INFORMATION ON				
	INTERACTING WITH				
	PEOPLE AND TO BE				
	PAITENT AND				
	ACCEPTABLE OF WHAT				
	ONE MIGHT BELIEVE. BE				
	MORE AWARE OF PEOPLE				
	AND BE MORE				
After participating in this	RESPECTFULL TO	After completing this		After completing this	
training, do you feel more	EVERYONE. WE MAY NOT	, -		training, can you identify 3	UNDERSTAN ONE ANNOTHER,
confident that you can provide		· ,	EDUCATION, HEALTH	elements of a safe and	SHOW APPRECIATION, BE OPEN
better care?	THING BUT THATS OK.	health?	CARE, SABILITY	welcoming environment?	AND TRANSPARENT
After participating in this		After completing this	,	After completing this	·
training, do you feel more		training, can you name 3		training, can you identify 3	
confident that you can provide		social determinants of	Diversity, insurance &	elements of a safe and	Approachable employee and
hetter care?	Absolutely	health?	financial problem	welcoming environment?	welcoming environment

financial problem

welcoming environment?

welcoming environment

Absolutely

health?

better care?

From: BRUCE FOSTER

To: Washoe311; Jeanne Herman; meclark@washoecounty.gov; Alexis Hill; Mariluz C. Garcia;

candriola@washoecounty.gov

Cc: <u>DPBH StateBOH</u>

Subject: "All the COVID-19 vaccines are not safe for human use." Dr. Peter McCollough

Date: Thursday, May 25, 2023 7:25:33 PM

<u>WARNING</u> - This email originated from outside the State of Nevada. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Ladies and Gentlemen:

Please take heed. Take off all C19 offerings immediately from WCHD

website and cease providing the experimental synthetic mRNA gene therapy jab.

"ALL THE COVID-19 VACCINES ARE NOT SAFE FOR HUMAN USE... WE NOW HAVE OVER 3,400 PAPERS IN THE PEER-REVIEWED LITERATURE DESCRIBING FATAL AND NON-FATAL VACCINE INJURY SYNDROMES." While there have been many efforts* to force the removal of the utterly ineffective** and wildly dangerous*** COVID-19 injections from use in the general population at the federal and state levels, to date, they've all failed. Now, the "We the People 50, Recall the Shots" initiative****—run by political blogger, artist, and researcher Carolyn Blakeman, attorney Michael Hamilton, and scientist, toxicologist, and molecular biologist Dr. Janci Lindsay (

@JanciToxDoc

-)—is attempting to have the literal bioweapons**** halted by authorities at the county level. In a hearing held on May 22, 2023, various experts testified on behalf of the initiative via Zoom in front of the Washington County, Idaho Commissioner. The experts included **Dr. Lindsay**, renowned cardiologist **Dr. Peter McCullough**@P McCulloughMD
-), former pharmaceutical R&D executive and entrepreneur **Sasha Latypova** (@sasha latypova
-), pathologist **Dr. Ryan Cole** (@drcole12
-), and obstetrician-gynecologist **Dr. James Thorp** (@jathorpmfm
-), who all unequivocally called for a complete and immediate stoppage for any and all COVID-19 injections. **"All the COVID-19 vaccines are not safe for human use.** They should all be removed from the market due to excess mortality," McCullough says in this clip of his testimony. He adds, "We can't allow any more Americans to die after taking the COVID-19 vaccines." McCullough—who's previously said the COVID-

19 injections are an "abject failure" and are causing myocarditis that's "far more widespread than we could ever imagine "******—notes that "We now have over 3,400 papers in the peer-reviewed literature describing fatal and non-fatal vaccine injury syndromes." The cardiologist, who has broadly published on a range of topics in medicine with more than 1,000 publications and 500-plus citations in the National Library of Medicine******, even says that the spike protein encoded by the mRNA injections "may be the most dangerous protein in human medicine." Furthermore, McCullough notes that "We have a situation where the vaccines are considered emergency countermeasures and we're under a national security operation in the United States. So conventional safety rules are not being followed by the FDA, because [the injections are] considered [to be] an emergency countermeasure." *Pfizer whistleblower Brook Jackson's False Claims Act complaint against Pfizer is perhaps the best-known attempt: sensereceptornews.com/?p=17713 **59 studies evincing the COVID injections' rapidly waning efficacy that ultimately results in *negative* efficacy: sensereceptornews.com/?p=5926 ***Articles evincing the enormous dangers of the injections: sensereceptornews.com/?page_id=7817 ****<u>wethepeople50.com/the-team/</u> *****Hear the overwhelming evidence supporting this claim from Latypova herself here:sensereceptornews.com/? p=15980 ******Source:sensereceptornews.com/?p=18076 ******Source:usciournal.com/authors/peter-

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